ON1 Plus Quick Start Guide

Welcome to ON1 Plus! This guide is your resource for learning your way around the Plus website.
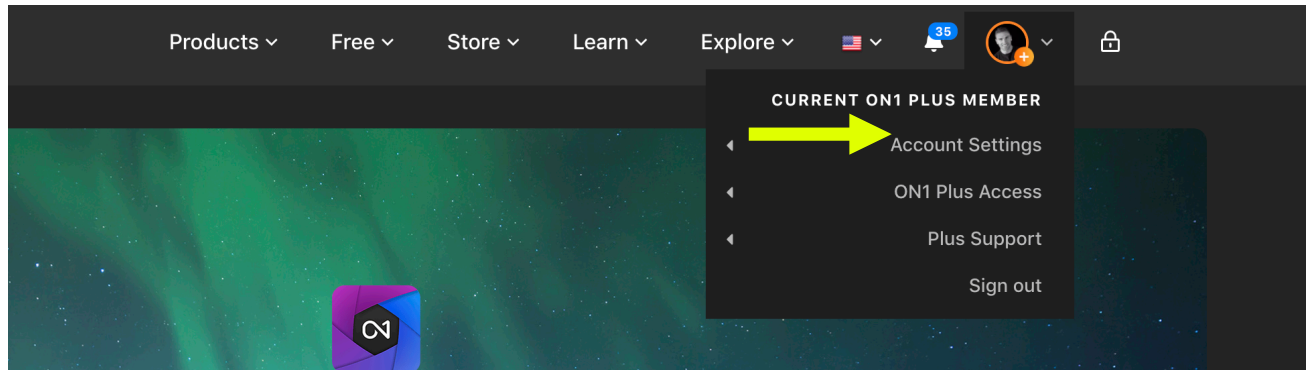

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Overview

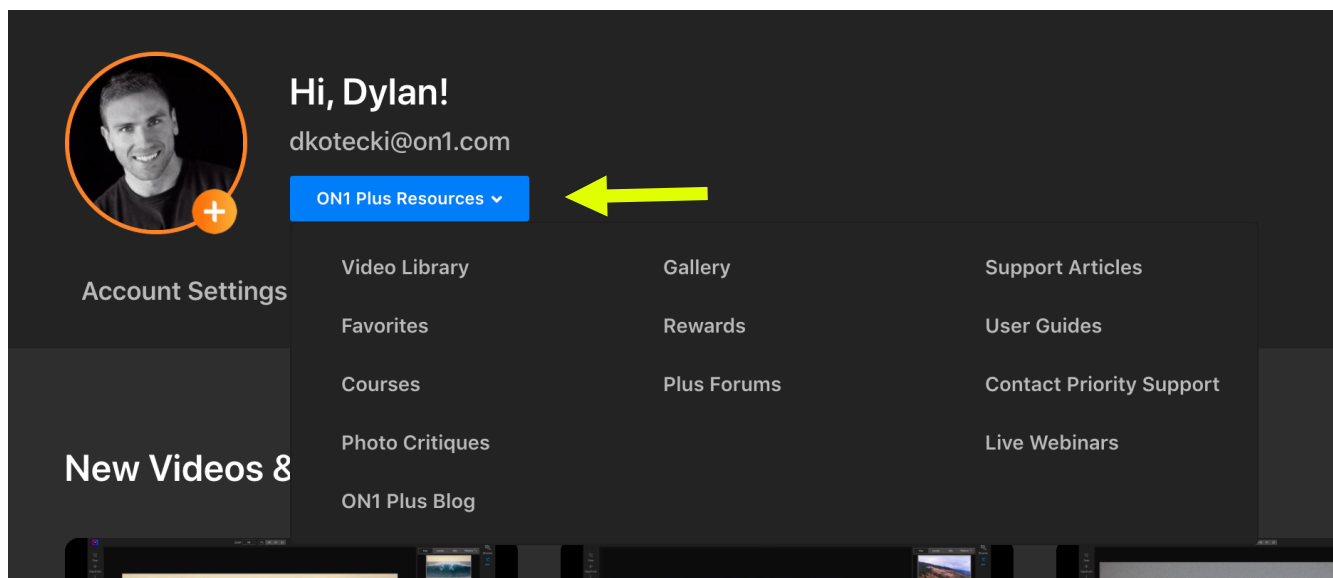The ON1 Dashboard https://www.on1.com/account/ has quick access to all your Plus resources on one page. Get to the Dashboard by clicking your avatar in the upper right-hand corner. Click the ON1 Plus Resources fly menu to expand a list of options. The navigation fly-out menu is also available when you hover over your profile icon. This makes it easy for you to jump around without having to return to the Dashboard.
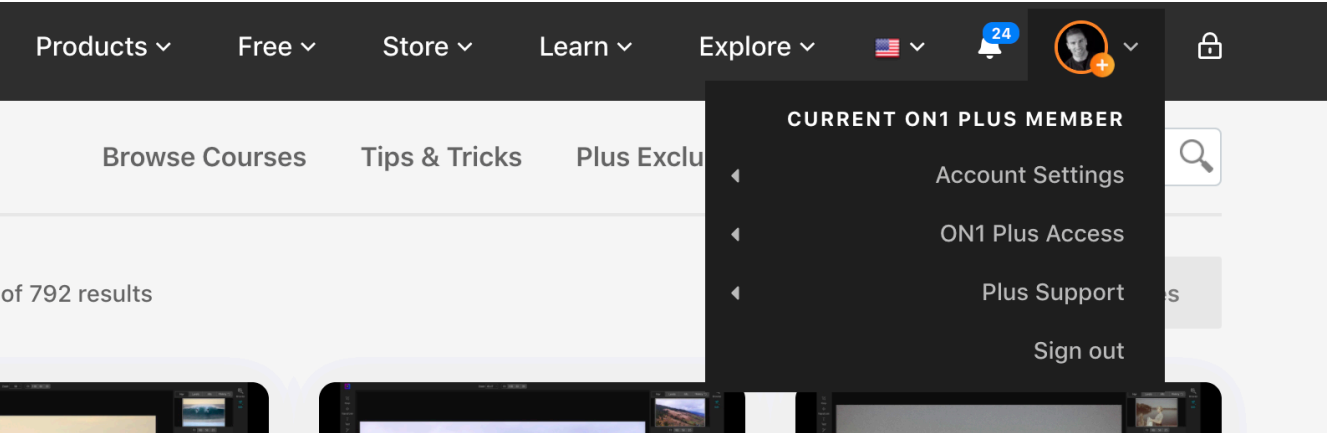
Navigating to your profile:

Update your Profile Picture: *Click on your Photo to Add or Change an avatar. We recommend using 1:1 aspect ratio, 540px by 540px.*

Dashboard view:

Fly-out menu available on all pages:

| Products ∨ | Free ∨ | Store ∨ | Learn ∨ | Explore ∨ | 🇺🇸 ∨ | 🔔 24 | 👤+ ∨ | 🔒 |

Browse Courses   Tips & Tricks   Plus Exclu

CURRENT ON1 PLUS MEMBER

◀ Account Settings

◀ ON1 Plus Access

◀ Plus Support

Sign out

of 792 results
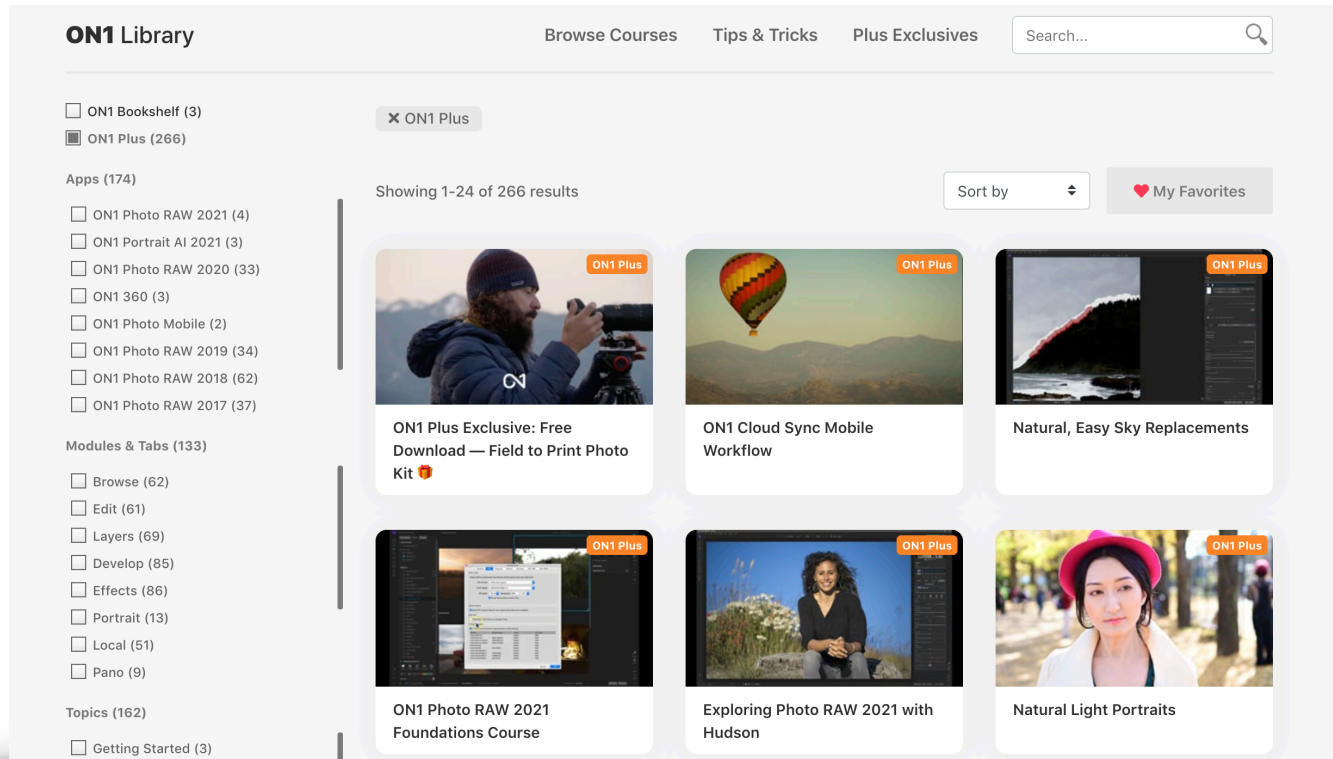
Video Library

The ON1 video library is the home of all video training resources. Use the search and filters to narrow your results. For example, clicking on the ON1 Plus filter will update the grid to only display ON1 Plus videos. To remove a filter, click on the X next to the term at the top.

Favorites can be used to bookmark your favorite videos. Click on the Favorite button below the video. View and mange your Favorites here https://www.on1.com/videos/favorites/. You can remove a favorite by clicking once on the Favorited text.
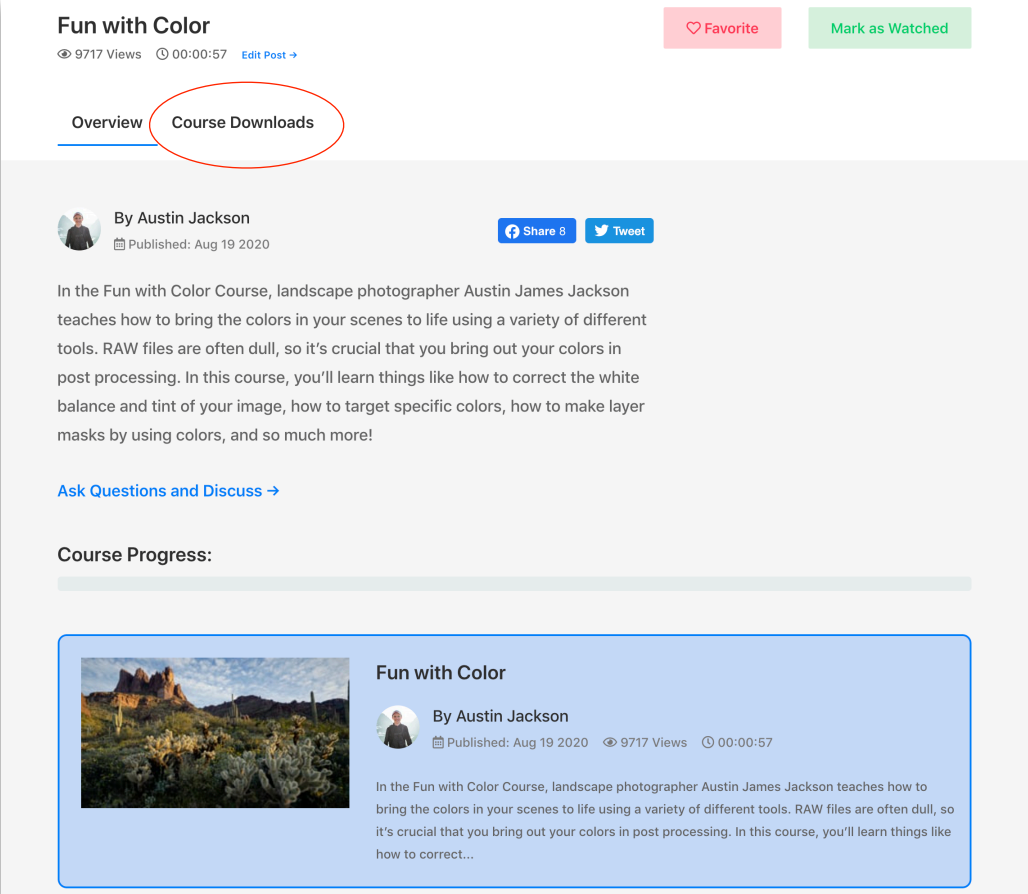
Courses

The Plus Courses are one of the most significant components that make up your membership. A new course is released nearly every month. Each course is made available for download and or stream on the website. Access the courses here: https://www.on1.com/videos/category/courses/ or through the menu fly-out that appears when you click your avatar (see chapter 1).

Click on the course you are interested in watching to view the lessons.

Click the Course Downloads tab to access the downloadable contents. Scroll down to view all the lessons, jump to a lesson by clicking on it.

Forums

The Plus forums are a private area for members to communicate with each other and Plus coaches. Go to https://www.on1.com/plus/forums/ or use the menu fly-out that appears when you click on your avatar (see chapter 1).

The ON1 Plus forums are a friendly place for community discussion. Please treat others in the forums with the same respect you give your friends and family.
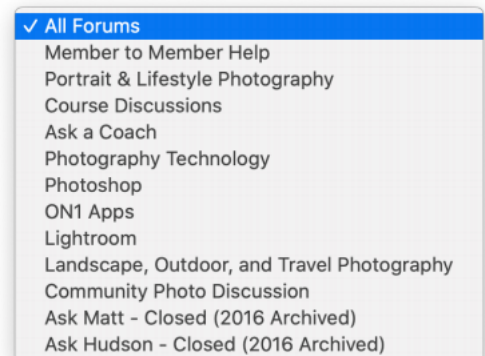
Forum Discussion Policy »

Support and Help

We have created a separate place for online help forums that can be accessed here. Any topics created that are support-related will be closed or deleted. We encourage you to use the separate help forums for these issues.

Starting a New Topic

First choose which sub-Forum that best fits the topic you want to discuss. Click the drop down menu in the upper left corner of the Forums home to jump to this sub-forum.

Once you are on the sub-forum home scroll to the bottom past the list of other topics and create your own new title and description.

Subscribing to a Forum and Topic

You can subscribe to both a single Topic thread or an entire sub-Forum. When you subscribe an email notification will get sent to you when a new topic or reply is made.

Click "Subscribe to this Forum" in the upper right on the sub-Forum page to subscribe to all new topics in the sub-Forum.

Click "Subscribe to this Forum in the upper right on the Topic thread to subscribe to a particular discussion.

Your Forum Profile

To view to your Forum Profile, click Forum Profile using the menu fly-out that appears when you click on your avatar (see chapter 1). In here you can view your Started Topics, Replies, Favorited, and Forum Subscriptions.

Edit Forum Profile

Click on Edit Settings in the upper left of your Forum Profile. In here you can edit your Forum Display Name, edit your email settings, and subscribe to bbPress Digest Emails. bbPress Digest emails will automatically

Rewards

The Plus Rewards are monthly bonus downloads or additional perks to add to your archive of creative resources. They are posted to the ON1 Blog in the rewards category here https:/ www.on1.com/blog/category/rewards/. Access them quickly through the menu fly-out that appears when you click your avatar (see chapter 1).

Photo Critiques and Community Gallery

There are two Galleries available for members to view and upload photos. Access them quickly through the menu fly-out that appears when you click your avatar (see chapter 1).

The Community Gallery is for sharing your work with others and seeing what other members are shooting. Feel free to upload as many photos as you wish. We encourage you to interact and comment on others photos as well.

The Photo Critique gallery works differently. On the first Tuesday of each month, the Gallery opens for submission until midnight the following Tuesday. Members are encouraged to submit one or two photos to be considered for critique by one of the Plus coaches. Later that month a video is posted of critiques and shout outs. Learn more about how Photo Critiques work here: https:// www.on1.com/plus/critiques-uploader/

Notifications and Facebook Group

Each time a new video or course or bonus is made available to Plus members, a Notification is added to your Account. A link to Notifications is on the Dashboard and available in the menu fly-out that appears when you click your avatar (see chapter 1).

For those of you that visit Facebook frequently, join The ON1 Photo Community https:// www.facebook.com/groups/ON1Photo to get Notifications posted to your feed.

Managing Your Account

Account Settings https://www.on1.com/account/edit-profile/ available in the menu fly-out that appears when you click your avatar (see chapter 1). Here you can update your name email address, website, password and your profile picture. Select the field you wish to edit and type your changes. Click Update Profile button at the bottom to confirm your changes.

Products https://www.on1.com/account/products/ available in the menu fly-out that appears when you click your avatar (see chapter 1). This page displays all the previous products you have purchased and own. In here you can view product details, Download, Request Offline Activation Code, and even Reset Product Keys.

Orders https://www.on1.com/account/orders/ available in the menu fly-out that appears when you click your avatar (see chapter 1). This page displays all the previous orders and lets you manage your subscriptions. Important Note: We updated our store and checkout process for an improved experience as of October 14th, 2019. If you purchased prior to this date, you will need to please contact us for order history or invoices.

Managing Your Subscriptions is available when you view your Orders. Click Manage to Update payment method or cancel your subscription.

Additional Resources

Thanks for reading, we hope this guide was helpful. If you have any unanswered questions please contact Plus Priority Support. https://on1help.zendesk.com/hc/en-us/requests/new

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